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10/707,551	12/20/2003	Stefan Gudmundsson	7589.143.PCUS00 1550	
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1300 EYE STREET NW SUITE 1000 WEST TOWER WASHINGTON, DC 20005			NGUYEN, DAVID Q	
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Please find below and/or attached an Office communication concerning this application or proceeding.

If NO period for reply is specified above, the maximum statutory period will apply and will expire 6 MONTHS from the mailing date of this communication.

-		Application No.	Applicant(s)
		10/707,551	GUDMUNDSSON ET AL.
	Office Action Summary	Examiner	Art Unit
		David Q. Nguyen	2617
Period fo	The MAILING DATE of this communication app	ears on the cover sheet with the	ne correspondence address
A SH WHIC - Exter after - If NC - Failu Any	ORTENED STATUTORY PERIOD FOR REPLY CHEVER IS LONGER, FROM THE MAILING DAINS of time may be available under the provisions of 37 CFR 1.13 SIX (6) MONTHS from the mailing date of this communication. Disperiod for reply is specified above, the maximum statutory period were to reply within the set or extended period for reply will, by statute, reply received by the Office later than three months after the mailing ed patent term adjustment. See 37 CFR 1.704(b).	ATE OF THIS COMMUNICAT 36(a). In no event, however, may a reply by the street will apply and will expire SIX (6) MONTHS to cause the application to become ABANDO	ION. be timely filed from the mailing date of this communication. ONED (35 U.S.C. § 133).
Status			
2a) <u></u>	Responsive to communication(s) filed on 30 Ja This action is FINAL . 2b) This Since this application is in condition for allowar closed in accordance with the practice under E	action is non-final. nce except for formal matters,	
Dispositi	ion of Claims	,	
5)□ 6)⊠ 7)□ 8)□	Claim(s) 1-34 is/are pending in the application. 4a) Of the above claim(s) is/are withdray Claim(s) is/are allowed. Claim(s) 1-34 is/are rejected. Claim(s) is/are objected to. Claim(s) are subject to restriction and/or	vn from consideration.	
Applicati	ion Papers		
10)	The specification is objected to by the Examine The drawing(s) filed on is/are: a) access Applicant may not request that any objection to the Replacement drawing sheet(s) including the correction The oath or declaration is objected to by the Examine The specification is objected to be specification in the specification in the specification is objected to be specification.	epted or b) objected to by the drawing(s) be held in abeyance. ion is required if the drawing(s) is	See 37 CFR 1.85(a). objected to. See 37 CFR 1.121(d).
Priority u	under 35 U.S.C. § 119		
a)l	Acknowledgment is made of a claim for foreign All b) Some * c) None of: 1. Certified copies of the priority documents 2. Certified copies of the priority documents 3. Copies of the certified copies of the priorical application from the International Bureau See the attached detailed Office action for a list of	s have been received. s have been received in Applicative documents have been received in Rule 17.2(a).	cation No eived in this National Stage
	ce of References Cited (PTO-892)	4) 🔲 Interview Summ	nary (PTO-413)
3) Infor	ce of Draftsperson's Patent Drawing Review (PTO-948) mation Disclosure Statement(s) (PTO/SB/08) er No(s)/Mail Date	Paper No(s)/Ma 5) Notice of Inform 6) Other:	il Date nal Patent Application

DETAILED ACTION

Response to Arguments

1. Applicant's arguments with respect to claims 1-34 have been considered but are moot in view of the new ground(s) of rejection.

Claim Objections

2. Claim 13 is objected to because of the following informalities: claim 13 can not depend itself. Appropriate correction is required. For purpose of examining, Examiner assumes that claim 13 depends on claim 12.

Claim Rejections - 35 USC § 103

The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

- (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.
- 3. Claims 1-18,20-21 and 23-24 are rejected under 35 U.S.C. 103(a) as being unpatentable over Marlowe (WO 98/10602) in view of Antonucci et al. (US 6,819,929 B2) and further in view of Nojima (US 5,933,080).

Regarding claim 1, Marlowe discloses a system for providing a communication link between a central station (see fig. 1; central site system 300) and a remote mobile or stationary object (see fig. 1, remote unit 100) by means of transmitting and receiving communication means (see fig. 1; telecommunication system 200) for speech and data transmission (see page 7, line 23 to page 10, line 4; page 10, line 2), the communication link comprises both a speech transmission

link between the central station and the operator of the remote object (see fig. 1 and page 7, line 23 to page 10, line 4; page 10, line 2), a data transmission link between the remote object and the central station, wherein the system comprises a centralized communication and a database server, the data transmission link being routed via a centralized communication and database server (see fig. 1, database server 300C) for handling at least one of operator and object related information by the selected central station (see fig. 1 and page 7, line 23 to page 10, line 4; page 10, line 2). Marlowe does not mention the central station is selected out of a number of individual, different central stations. However, Antonucci et al. discloses a central station is selected out of a number of individual, different central stations (see fig. 6, col. 17, lines 1-13 and col. 19, lines 8-20). Therefore, it would have been obvious to one of ordinary skill in the art at the time the invention was made to provide the above teaching of Antonucci et al to the system of Marlowe in order to provide information requested by mobile user accurately and quickly.

The system of Marlowe in view of Antonucci et al. does not mention wherein the information includes an emergency having a priority used to determine preferred handling thereof. However, Nojima discloses information including an emergency having a priority used to determine preferred handling thereof (see col. 7, lines 33-56). Therefore, it would have been obvious to one of ordinary skill in the art at the time the invention was made to provide the above teaching of Nojima to the system of Marlowe in view of Antonucci et al. so that it would be desirable to quickly and accurately make an emergency call to concerned agencies or sources of help.

Regarding claim 2, Marlowe also discloses wherein the communication and database server comprises a communication server with functionality for handling operator and object

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identification (see fig. 1 and page 23, line 1 to page 24, line 17), an operator and object information database as well an application server with functionality for making relevant information available to the central station (see fig. 1 and page 23, line 1 to page 24, line 17).

Regarding claim 3, Marlowe also discloses wherein the application server is provided with functionality for updating operator and object information (see fig. 1 and page 23, line 1 to page 24, line 17).

Regarding claims 4 and 5, Marlowe also discloses wherein the communication links are established via a cellular communication network or a satellite communication network (see fig. 1); wherein the central station is a customer service center and the remote object is remote object is one of a vehicle, a boat, a plane and a remote facility (see fig. 1).

Regarding claim 6, Marlowe also discloses wherein the central station is a customer service center and the remote object is remote object is one of a vehicle, a boat, and a plane equipped with a Global Positioning System for providing information regarding the remote object's position (see fig. 1 and page 23, line 2 to 13).

Regarding claim 7, Marlowe discloses a method for providing a communication link between a central station and a remote mobile or stationary object (see fig. 1 and explanation in claim 1), characterized in the steps of establishing a speech connection between the central station and the remote object (see page 7, line 23 to page 10, line 4; page 10, line 2), and simultaneously establishing data connections between the remote object and a communication and database server for handling at least one of operator and object related information by the central station as well as between the central station and said communication and database server (see page 7, line 23 to page 10, line 4; page 10, line 2). Marlowe does not mention the central

station is selected out of a number of individual, different central stations. However, Antonucci et al. discloses a central station is selected out of a number of individual, different central stations (see fig. 6, col. 17, lines 1-13 and col. 19, lines 8-20). Therefore, it would have been obvious to one of ordinary skill in the art at the time the invention was made to provide the above teaching of Antonucci et al to the system of Marlowe in order to provide information requested by mobile user accurately and quickly.

The method of Marlowe in view of Antonucci et al. does not mention wherein the information includes an emergency having a priority used to determine preferred handling thereof. However, Nojima discloses information including an emergency having a priority used to determine preferred handling thereof (see col. 7, lines 33-56). Therefore, it would have been obvious to one of ordinary skill in the art at the time the invention was made to provide the above teaching of Nojima to the system of Marlowe in view of Antonucci et al. so that it would be desirable to quickly and accurately make an emergency call to concerned agencies or sources of help.

Regarding claim 8, Marlowe also discloses the steps of locating the position of the remote object (see page 20, lines 23-27), controlling the functional and operational status of the remote object and its operator, and adapting the response to the type of service requested (see page 21, lines 1-7).

Regarding claim 9, Marlowe also discloses the steps of providing the communication and database server with the functionality for adding, removing and updating services (see page 33, line 17 to page 34, line 5).

Regarding claim 10, Marlowe discloses a method for activating a service center response to a vehicle service request call, said method comprising: providing a system for establishing a communication link between a central station and a remote mobile or stationary object (see explanation in claims 1 and 7); and transmitting and receiving speech and data communications transmission via the communication link that comprises both a speech transmission link between the central station and the operator of the remote object, as well as a data transmission link between the remote object and the central station which is routed via a centralized communication and database server for handling at least one of operator and object related information by the central station (see explanation in claims 1 and 7). Marlowe does not mention the central station is selected out of a number of individual, different central stations. However, Antonucci et al. discloses a central station is selected out of a number of individual, different central stations (see fig. 6, col. 17, lines 1-13 and col. 19, lines 8-20). Therefore, it would have been obvious to one of ordinary skill in the art at the time the invention was made to provide the above teaching of Antonucci et al to the system of Marlowe in order to provide information requested by mobile user accurately and quickly.

The method of Marlowe in view of Antonucci et al. does not mention wherein the information includes an emergency having a priority used to determine preferred handling thereof. However, Nojima discloses information including an emergency having a priority used to determine preferred handling thereof (see col. 7, lines 33-56). Therefore, it would have been obvious to one of ordinary skill in the art at the time the invention was made to provide the above teaching of Nojima to the system of Marlowe in view of Antonucci et al. so that it would

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be desirable to quickly and accurately make an emergency call to concerned agencies or sources of help.

Regarding claim 11, Marlowe also discloses wherein the communication and database server comprises a communication server with functionality for handling operator and object identification (see explanation in claim 2), an operator and object information database as well an application server with functionality for making relevant information available to the central station (see explanation in claim 2).

Regarding claim 12, Marlowe also discloses wherein the application server is provided with functionality for updating operator and object information (see explanation in claim 3).

Regarding claim 13, Marlowe also discloses wherein the communication links are established via a cellular communication network or a satellite communication network (see explanation in claim 4).

Regarding claim 14, Marlowe also discloses wherein the central station is a customer service center and the remote object is one of a vehicle, a boat, a plane and a remote facility (see explanation in claim 5).

Regarding claim 15, Marlowe also discloses wherein the central station is a customer service center and the remote object is one of a land vehicle, a boat, and a plane equipped with a Global Positioning System for providing location information about the remote object (see explanation in claim 6).

Regarding claims 16-17,20 and 23, the system of Marlowe in view of Antonucci et al. also discloses wherein the different central stations have different interfaces (see fig. 6 of Antonucci et al.), and the centralized communication and database server is adapted to handle at

least one of operator and object related information in view of the interface of the selected central station (see fig. 6 and its description of Antonucci et al.); wherein each central station is a national service center operator (see fig. 6 and its description of Antonucci et al.).

Regarding claims 18,21, and 24, the system of Marlowe in view of Antonucci et al does not mention wherein the speech transmission link is separate from data transmission link. However, the speech transmission link being separate from data transmission link is well known in the art as disclosed by Jayapalan (see abstract of US 5533019). Therefore, it would have been obvious to one of ordinary skill in the art at the time the invention was made to provide the above teaching in order to avoid congestion of voice link.

4. Claims 19,22, and 25 are rejected under 35 U.S.C. 103(a) as being unpatentable over Marlowe (WO 98/10602) in view of Antonucci et al. (US 6,819,929 B2) further in view of Nojima (US 5,933,080) and still further in view of Lichter et al. (US 6,256,489 B1).

Regarding claims 19,22, and 25, the system and method of Marlowe in view of

Antonucci et al and further in view of Nojima does not mention wherein the speech transmission

link is provided directly between the selected central station and the operator of the remote

object. However, Lichter et al. discloses the speech transmission link is provided directly

between the selected central station and the operator of the remote object. Therefore, it would

have been obvious to one of ordinary skill in the art at the time the invention was made to

provide the above teaching of Lichter et al. to the system so that users can report to PSAP clearly
and quickly.

5. Claims 26-27,29-30 and 32-33 are rejected under 35 U.S.C. 103(a) as being unpatentable over Marlowe (WO 98/10602) in view of Antonucci et al. (US 6,819,929 B2) and further in view of Nojima (US 5,933,080) and still further in view of Hattori et al. (US 6,285,931).

Regarding claims 26-27,29-30, and 32-33, the system of Marlowe in view of Antonucci et al. and further in view of Nojima does not include remote diagnosis of the emergency; and generation of diagnostic report. However, Hattori et al disclose remote diagnosis of the emergency; and generation of diagnostic report (see abstract). Therefore, it would have been obvious to one of ordinary skill in the art at the time the invention was made to provide the above teaching of Hattori et al. to the system in order to assist drivers in evaluating their vehicles' operation.

6. Claims 28,31, and 34 are rejected under 35 U.S.C. 103(a) as being unpatentable over Marlowe (WO 98/10602) in view of Antonucci et al. (US 6,819,929 B2) and further in view of Nojima (US 5,933,080) and still further in view of Ross (US 5673305).

Regarding claims 28,31 and 34, the system of Marlowe in view of Antonucci et al. and further in view of Nojima does not mention wherein a module provides the information using an emergency sensor. However, Ross discloses a module provides the information using an emergency sensor (see col. 5, line 60 to col. 7, line 10). Therefore, it would have been obvious to one of ordinary skill in the art at the time the invention was made to provide the above teaching of Hattori et al. to the system so that the central station knows the vehicle's location and the particular motor vehicle has crashed.

Conclusion

Any inquiry concerning this communication or earlier communications from the examiner should be directed to David Q. Nguyen whose telephone number is 571-272-7844. The examiner can normally be reached on 8:30AM-5:30PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, JOSEPH H. FEILD can be reached on (571)272-4090. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

JEAN GELIN PRIMARY EXAMINER David Q Nguyen Examiner

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